



# Understanding Your Prescription Benefit Program

Providing you with the tools and resources to help you make better drug therapy decisions

## Your Prescription Benefit Plan through Magellan Rx Management

Magellan Rx Management is your prescription benefit provider. Magellan Rx is dedicated to giving you the best service and resources to help you and your family make better healthcare decisions to lead more healthy, vibrant lives.

### Using Your Prescription Drug Card at Retail Pharmacies

You will receive a prescription card from your employer. Please present your new prescription card along with your prescription to any of our 68,000+ retail pharmacies every time you fill your prescription. You can access a participating pharmacy list at [www.magellanrx.com](http://www.magellanrx.com).

### Home Delivery by Magellan Rx Pharmacy

With home delivery, you may be able to receive up to a 90-day supply of your maintenance medication(s) at a lower price. Just ask your doctor to write two prescriptions: one for a 30-day supply to get you started (to be filled at your local pharmacy), and one for a 90-day supply, plus additional refills (to be filled by mail). Next, you may either:

- Ask your doctor to **e-prescribe** or **fax** your prescription to 1.888.282.1349.
  - Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis.
  - Please note: For prompt delivery, please provide your payment information by mailing in your completed order form or by calling 1.800.424.0472.
- **Mail** us your 90-day prescription and completed order form (available online) with payment to Magellan Rx Pharmacy, P.O. Box 620968, Orlando, FL 32862.

### Prior Authorization/Step Therapy

Your prescription benefit program may have a prior authorization or step therapy process for certain medications. Please see the formulary lookup tool at [www.magellanrx.com](http://www.magellanrx.com) for more information.

- **Prior authorization** is a requirement that your physician obtain approval from your health plan to prescribe a specific medication for you.
- **Step therapy** is when your prescription benefit requires you to try another medication prior to starting the medication your physician prescribed.

[magellanrx.com](http://magellanrx.com)

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## Online Tools at [www.magellanrx.com](http://www.magellanrx.com)

Secure online connection, protecting your confidentiality and providing:

- A participating pharmacy locator tool
- Drug formulary and lookup tools
- Easy-to-use tools that allow you to view, refill, renew and transfer prescriptions
- Trusted drug and health condition information and education
- Real-time benefit information
- Access to view and download pharmacy claims
- Downloadable claim and home delivery forms

## Questions?

Please visit [www.magellanrx.com](http://www.magellanrx.com) or call customer service at 1.800.424.0472 to determine if any of your medications require prior authorization or are subject to step therapy requirements. Support is available 24 hours a day, 7 days a week.

**Magellan Rx**  
MANAGEMENT<sup>SM</sup>