



Policy Holder Name \_\_\_\_\_ Phone: \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Group \_\_\_\_\_ Cert # \_\_\_\_\_  
 Policy Holder Date of Birth (mm/dd/yyyy): \_\_\_\_\_

**Instructions**

Fill in required information. Send completed form to ECHO Health, Inc. **or** IMS using one of the return methods shown below:

**ECHO:**

Print, fax to: 440-835-5656  
 Print, mail to: ECHO Health, Inc., 868 Corporate Way, Westlake, OH 44145  
 Save as PDF and email (secure recommended) to: cs\_requests@EchoHealthinc.com

**IMS:**

Print, fax to: 806-373-0995  
 Print, mail to: IMS, PO Box 15688, Amarillo, TX 79105  
 Save as PDF and email (secure recommended) to: IMS.Customer.Service@imsm.net

**ECHO® AUTHORIZATION AGREEMENT FOR DIRECT DEPOSIT**  
Payments Simplified™

**I. Authorization**

The member authorizes Trusteed Plans Service Corporation (through ECHO Health, Inc.) to directly deposit benefits payable to the member into the account specified below for Flexible Spending and / or Short-Term Disability and Medical / Dental. Please be aware that direct deposit setup will result in all payments to the member to directly deposit into your account, including payments for Medical / Dental / Vision claims where we are not authorized to pay the servicing provider. If you then owe that amount to the provider, you will be responsible for forwarding payment to the provider.

**II. Activation**

Setup requires seven (7) business days from the date of receipt to activate.

**III. Documentation Requirements**

The account specified below must be held by the member. A voided check must be provided with this form. We cannot accept copies of deposit slips.

**IV. Termination of Authorization**

This authorization remains in effect until such time as the member notifies Trusteed Plans Service Corporation in writing to terminate direct deposit procedures, ceases to be eligible for benefits under their health plan or returns to work from disability status. In the event of a new period of disability, a new agreement form would then be required at Trusteed Plans Service Corporation discretion.

**V. Changes to Account Information**

It is the member's responsibility to notify Trusteed Plans Service Corporation of any changes / updates to the banking information given on this form or changes of e-mail address. All changes / updates must be in writing, dated and require up to seven (7) business days from receipt to activate.

**VI. Notification of Deposit**

By providing an e-mail address, the member authorizes all notifications of deposit to be delivered to this e-mail address instead of by postal mail. If you do not provide an e-mail address, notification of deposit will be sent via regular postal mail.

**I hereby authorize direct deposit to my checking account pursuant to the above stipulations:**

Account Holder: \_\_\_\_\_ E-mail: \_\_\_\_\_

Bank Name: \_\_\_\_\_  Checking  Savings

Bank Routing Number: \_\_\_\_\_ Account Number: \_\_\_\_\_

I have attached a voided check for my checking account (not a deposit slip)

Date: \_\_\_\_\_ Member Signature: \_\_\_\_\_